

# RETURNS FORM



**Return Address:**  
 Foscam UK  
 Unit 5, Rivermead Industrial Estate  
 Rivermead South, Chelmsford,  
 Essex CM1 1PD

[www.foscam.uk.com](http://www.foscam.uk.com)

Order ID <small>(or eBay/Amazon ID)</small>	Full Name & Delivery Address	Product & Quantity	Date Item(s) Received
	<b>Contact Telephone Number</b>		

Reason for Return	Please Describe Issue for Return	Date Item(s) Returned
<input type="checkbox"/> Changed my mind <input type="checkbox"/> Faulty <input type="checkbox"/> Wrong item <input type="checkbox"/> Other		

<b>Action Required</b>	<input type="checkbox"/> Refund (within 14 days of purchase) <input type="checkbox"/> Repair / Replacement
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If you are returning goods it will be your responsibility to return the goods at your own cost - unless deemed faulty within 14 days of receipt, in which case reasonable postage costs may be reimbursed.

The goods must be returned to the address given; care must be taken to ensure the goods are not damaged in transit and are also in their original condition including boxes, accessories and the product itself. If the goods are not returned as advised, a charge may be placed for the sum of the direct cost of recovering the goods.

SIGNED: .....

PRINT NAME: .....

DATE: .....