

User Manual

HD Wireless IP Camera with P2P



Model: FI9851P

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Security Warning

Foscam cameras and NVRs require good security practices to safeguard your privacy. You should regularly change your camera or NVR password which is 8-10 numbers, letters, symbols combination.

You should update your camera or NVR regularly.Make sure your camera or NVR has the latest firmware installed for your specific model and better experience.

1 Overviews

FI9851P is integrated IP Camera with a color CMOS sensor enabling viewing resolution 1280*720. It combines a high quality digital video camera, with a powerful web server, to bring clear video to your desktop from anywhere on your local network or over the Internet.

They support the industry-standard H.264 compression technology, drastically reducing file sizes and conserving valuable network bandwidth.

The IPCAM is based on the TCP/IP standard. There is a WEB server inside which could support Internet Explorer. Therefore the management and maintenance of your device is simplified by using the network to achieve the remote configuration and start-up.

The camera is designed for outdoor and indoor surveillance applications such as courtyards, supermarket, and school. Controlling the IPCAM and managing images are simplified by using the provided web interface across the network utilizing wireless connectivity.

FOSCAM provides Phone Apps for Android and iPhone users, please search and install Foscam App named **Foscam** on App Store or Google Play, then you can view your camera directly as a computer.

1.1 Key Features

- Standard H.264 video compression algorithm to satisfy the transmission of high definition video in narrow bandwidth network
- 1.0 Mega-Pixel
- Supports IE/Firefox/Google/Safari browser or any other standard browsers
- Supports WEP, PA and WPA2 Encryption
- IR night vision , Range:10m
- Supports image snapshot
- Supports dual-stream
- Supports IR-Cut and the filter change automatically
- Embedded FOSCAM DDNS(dynamic domain name service) Service
- Supports remote viewing & record from anywhere anytime
- Multi-level users management with password protection

- Motion detection alert via email or upload image to FTP
- Supporting Third Party Domain name
- Providing Phone APPs for Android and iPhone users
- Supports multiple network protocols: HTTP /HTTPS/ RTSP/ TCP /IP /UDP /FTP /DHCP /DDNS / UPNP/ ONVIF
- Providing Central Management Software to manage or monitor multi-camera

1.2 Read Before Use

Please first verify that all contents received are complete according to the Package Contents listed below. Before the Network Camera is installed, please carefully read and follow the instructions in the Quick Installation Guide to avoid damage due to faulty assembly and installation. This also ensures the product is used properly as intended.

1.3 Packing Contents

• IPCAM×1	• CD×1
 DC Power Supply×1 	 Quick Installation Guide ×1
Network Cable×1	Warranty Card×1

1.4 Physical Description

1.4.1 Front Panel



Infrared Lamp Array
 LENS: CMOS sensor with fixed focus lens
 Induction IC

1.4.2 Interface



1 Power Interface

Connect the external power adapter, request for 12V/1A power.

2 LAN

10/100M adaptive Ethernet interface. Through this interface, IPCAM can be connected with various network devices, such as hub, router, etc.

3 Reset button

Press and hold on the reset button for 5 seconds. Releasing the reset button, the password will back to the factory default administrator password. The default administrator user is admin with no password.

1.4.3 Bottom View

There are two labels located at the bottom of the camera; this is an important feature of original Foscam cameras. If your camera does not have labels, it may be a clone. Cloned Foscam cameras can not use original firmware and are not eligible for warranty or technical services.

1.5 Hardware Installation

1. Manually turn the base clockwise to loosen the snap.



- 2. Install the base of the camera on the ceiling or wall with expansion screws.
- 3. Assemble the sphere, cover, and decorative in order, set the angle of the camera viewing area.
- 4. Finally, manually turn the camera counter-clockwise to lock the camera in place.



2 Accessing the Network Camera

2.1 Hardware Connection & Software Installation



- 1. Connect the camera to the LAN network (Router or Switch) via ethernet cable.
- 2. Connect the power adapter to the camera.
- 3. Insert the CD into the CD drive of your computer.

4. Go to the folder "Equipment Search Tool" and find the folder "For Windows OS" or "For Mac OS". Copy and paste the Equipment Search Tool file to your computer, or drag it onto your Desktop.



Shortcut icon for Windows / Mac OS

Notes:

- If your computer (Windows OS) supports autorun function, you can find the corresponding file in the opened control panel.
- If your computer doesn' t have CD drive, you can download the Equipment Search Tool from our website for free.

2.2 Access the Camera in LAN

This camera support HTTP and HTTPS protocols, so here will allow you to use HTTP and HTTPS port No. (1) Http:// LAN IP + Http Port No.

Double click the Equipment Search Tool icon and it should find the camera's IP address automatically after you plug in the network cable.

💐 Equipment Search Tool	Contraction of the local distribution of the		X
Camera Name	IP Address	Device ID	Туре
Anonymous	Http://192.168.1.105:88	00626E55AB1E	IPC

Double click the IP address of the camera; your default browser will open to the camera login page.

(2) Https:// LAN IP + Https Port NO.

The default Https port no. is 443. You can use the url to access the camera: <u>https:// LAN IP + HTTPS port</u>. Go to **Settings - Network - Port** panel , you can see and change the https port NO.

		Save Refresh
HTTP Port	88	
HTTPS Port	443	
ONVIF Port	888	

NOTE:

When logging in for the first time, you will need to download and install the add-on.

FOSCAM		HD IP Camera
Us	sername edmin	
P	assword	=
	Stream Main stream	
La	anguage English	
	Login	
		Click Install
This website wants to install the following add-on: IPCW What's the risk?	lebComponents.exe from 'ShenZhen Foscam Intelligent Technology Co. I	tc". install × • •

2.3 Access the Camera in WAN

2.3.1 Static IP Addresses

Users who have static IP addresses do not need to set DDNS service settings for remote access. When you have finished connecting the camera using the LAN IP address and port forwarding, you can access the camera directly from the Internet using the WAN IP address and port number.

How to Obtain the WAN IP address from a public website ?

To obtain your WAN IP address, enter the following URL in your browser: <u>http://www.whatismyip.com</u>.The webpage at this address will show you the current WAN IP.



2.3.2 Remote Access

If you want to access your camera by web browser outside of your LAN, you need to configure following configurations.

1. Choose "Settings" on the top of the camera web page, then go to the "Network > IP Configuration" section on the left side of the screen, then uncheck the Obtain IP DHCP.

Setup Wizard Status Basic Settings		IP C	Configuration
Network	Obtain IP From DHCP		
IP Configuration	IP Address	192.168.1.100	IP Address: Set this in the same subnet
Wireless Settings	Subnet Mask	255.255.255.0	as your computer , or keep it as default.
UPnP	Gateway	192.168.1.1	Subnet Mask: Keep it as default.
Port	Primary DNS Server	211.162.78.1	IP address of your router
Mail Settings	Secondary DNS Server	211.162.78.3	

2. Enable UPnP and DDNS in the camera's settings page. We recommend you to use the DDNS by factory default.

Setup Wizard		UPnP	
Basic Settings			Save Refresh
Network	Enable UPnP	Yes	•
IP Configuration			7
Wireless Settings	S	elect Yes and click Save.	
DDNS]
UPnP			
Setup Wizard		DDNS	
Status			Save Sefresh
Basic Settings			
Network	Enable DDNS		
IP Configuration	Manufacturer's DDNS		
Wireless Settings	Manufacturer's DDNS	cg8881. myfoscam.org	Restore DDNS to factory
UPnP	Third Party DDNS	Click Enchle DDNS on	d aliak Cava
Port	DDNS Server	Click Enable DDINS an	ld click Save.
Mail Settings	Densis	The content in the Mar	nutacture's DDNS
FIP Settings	Domain	column is the domain r	name of your camera.

3. You can see the port of your camera here. If you want to set Remote Access for several cameras on the same network, you will need to change the HTTPS port for each camera.

	3	Po	ort
Status	2		Pava Defresh
Basic Settings			a Save Reliesi
Network	HTTP Port	88	
IP Configuration	HTTPS Port	443	
Wireless Settings DDNS	ONVIF Port	888	
UPnP			

4. If the UPnP of the router has been enable, you do not need to perform following steps. Otherwise, you need to select one of the following methods to configure port forwarding on your router. For these steps, we will be using the TP-LINK brand wireless router as an example.

• If there is a UPnP function in your router:

Choose "Forwarding > UPnP", make sure that the Current UPnP Status is Enabled.

Quick Setup	UPnP
WPS	
Network	
Wireless	Current IIDeD Status Fachlad
DHCP	
Forwarding	
- Virtual Servers	Current UPnP Settings List
- Port Triggering	ID Ann Description External Port Protocol Internal Port IP Address Status
- DMZ	
- UPnP	
Security	Refresh

• If there is no UPnP function in your router:

You need to manually add port forwarding, refer to the following steps. You need go to the "Forwarding > Virtual Servers" panel for setup.

Quick Setup	Virtual Servers
WPS	
Network	ID Comice Deat Internal Deat ID Addapage Destand Cation Marite
Wireless	ID Service Port Internal Port IP Address Protocol Status Modily
DHCP	
Forwarding	
- Virtual Servers	Add New Enable All Disable All Delete All
- Port Triggering	
- DMZ	Click Add New.
- UPnP	i i i i i i i i i i i i i i i i i i i

Quick Setup	Add or Modify a Virtua	Server Entry	/	
QSS				
Network	Saprice Port	00	100	VV or VV
Nireless	Service Port.	00	(AA	
онср	Internal Port:	<u>88</u> (X	X, Only w	valid for single Service Port or leave a blank)
Forwarding	IP Address:	192.168.1.100	0	
Virtual Servers	Protocol:	ALL	•	Input the port and IP address of
Port Triggering	Status:	Enabled	•	your comore and click Save
DMZ				your camera and click Save.
UPnP	Common Service Port:	Select One-	2	•
Security				
Parental Control				
Accore Control		Save		Back

Status						
Quick Setup	Virtual Servers	5				
QSS						
Network	ID Camina Dart	Internal Dort	ID Address	Dratasel	Status	Madifi
Wireless	ID Service Port	internal Port	IP Address	Protocol	Status	mouny
DHCP	1 443	443	192.168.1.100	ALL.	Enabled	Modify Delete
Forwarding						
- Virtual Servers				He	ere you ha	ive finished the
- Port Triggering	Add New	Enable All	Disable All Dele	te All PC	rt Forwar	ding setup.
- DMZ						
- UPnP			naviaus Nav	+		
Coouritu			Tevious [INEX	1		

5. Now you can access your IP camera by https://domain name: HTTPS port via the Internet.

2.4 Using the VLC player

This camera supports RTSP streaming, here you can view the camera using VLC player.

RTSP URL http://fusername][:password]@IP:HTTP port number/videosream

The part in the square brackets may be omitted.

user name & password:

The user name and password to access the camera. This part can be omitted.

IP: WAN or LAN IP address.

Videostream:Here support three modes: videoMain, videoSub and audio. When the network speed is bad, here you had better select videoSub.

For example:

IP: 192.168.1.11 HTTP Port number: 88 User name: admin Password: 123 Here I can enter one of the following URLs in the VLC.

1. rtsp://admin:123@192.168.1.11:88/videoMain

- 2. rtsp:// @192.168.1.11:88/videoMain
- 3. rtsp://:123@192.168.1.11:88/videoMain
- 4. rtsp://admin@192.168.1.11:88/videoMain

Open the VLC, and go to Media(Open Network Stream option, then enter the URL into VLC.

د 🛓	VLC media player			
Med	dia Playback <u>A</u> udio <u>V</u> ideo	Tools	View	Help
Þ	Open File	Ctrl+O		
Þ	Advanced Open File	Ctrl+Shif	t+O	
~	Open <u>Fo</u> lder	Ctrl+F		
0	Open Disc	Ctrl+D		
	Open <u>N</u> etwork Stream	Ctrl+N		
	Open Capture Device	Ctrl+C		
	Open <u>L</u> ocation from clipboard <u>R</u> ecent Media	Ctrl+V		
	Save Playlist to <u>File</u>	Ctrl+Y		
	Convert / Save	Ctrl+R		
((0))	Streaming	Ctrl+S		
×	Quit	Ctrl+Q		
44	<u> </u>			
-				a
			2	
				1.00x:/:

🛓 Open Tedia	? 🛚			
📄 File 💿 Disc 🏪 Metwork 🐺 Capture Device				
Network Protocol				
rtsp://admin:1230192.168.1.11:88/videoMain	~			
http://www.example.com/stream.avi rtp://0:1234 mms://mms.examples.com/stream.asx				
rtsp://server.example.org:8080/test.sdp http://www.yourtube.com/watch?v=gg64x				
Show more options	ar 🔽 Cancel			
	ay T Cancer			

Sometimes you may need to enter the user name and password again. Click OK and you can see the real-time preview.





If you cannot play the video in the VLC player, please check the port mapping. You can read Quick Installation Guide about How to configure port forwarding.

NOTE:

If you modify the camera's username or password, you had better reboot the camera, or else the new username and password cannot take effect when you enter the authentication in the VLC.

3 Surveillance Software GUI

Please refer to the Quick Installation Guide if you install the camera at first time. After finishing quick installation, you can take time to learn the operation of the software.

3.1 Login Window

Username	admin	ן, ∖
Password	-	
Stream	Main stream	2
Language	English	3
		Login 4

Section1 Enter the Username and password

The default administrator username is admin with no password, please reset the password at first using and prevent unauthorized users login the camera (read chapter 3.2.4 about how to change).

Section2 Stream

The camera supports two stream modes: Main stream and sub stream. If you want to access the camera form LAN, here you can select Main stream. If you want to access the camera from Internet, here we recommend sub stream.

NOTE: When the network bandwidth is badly you'd better select Sub Stream and the video will be more fluency.

Section3 Select the language

You can select the language you need via click on the language dropdown list to switch.

Section4 Login the camera

Click Login button and you will see the surveillance windows.

NOTE:

When setting up your camera for the first time, it will request that you modify the default username and/or password if both are still set to default. Input the new username and password, click "Modify" to complete the modification. You will now use the new username and password to login to the camera in the future.

New username	
New username	
New password	
Security Level	
Confirm the password	

3.2 Setup Wizard

After logging in for the first time, you will go to "Setup Wizard" automatically. Here you can set the basic parameters of camera, such as camera name, camera time, wireless settings, IP configuration.

Setup Wizard	Setup Wizard
Status	Setup Wizard - Start
Basic Settings	
Network	Follow the guide to set your camera, click "Next" to start.
Video	Please click the menu on the left for more settings.
Alarm	Next

Device Name: You could give name for your camera.

	Setup Wizard	
Step 1 of 4 - Camera	a Name	
	Anonymous	
Camera Name	The maximum Device Name length is 20, support English, numbers, letters and symbol	
	Previous	

System Time: Select the time zone you need to set the date, time, format and so on.

Setup Wizard				
Step 2 of 4 - Camera Time				
Time Zone	(GMT) Greenwich mean time; London, Lisbon, 💌			
Sync with NTP server ☑				
NTP Server	time.nist.gov			
	2014-1-1 12 - 17 - 29 - PW - Sync with PC			
Date Format	YYYY-MM-DD			
Time Format	12-hour			
use DST 📃				
	Previous			

Wireless networks: Click "Scan", find the SSID of your wireless router, select and enter the password.

	5	Setup Wiz	ard		
Step 3 of 4 - Wireles	s Settings				
Wireless Network	List	1 Scan		SSID	FOSCAM-docdev
SSID(Network Name)	Encryption	Quality		Encryption	WPA/WPA2
Tenda_373678	WPA/WPA2	all	3	Password	•••••
dlink-chenchen2.4G	WPA/WPA2	cill		The maximum p	assword length is 63, including
TP_LINK_TEST	WPA2	cil		number	s, letters and symbols
FOSCAM-docdev	WPA/WPA2	afi	2		

IP: Set IP address of the camera. You could choose to obtain an IP automatically or set the IP address according to your needs.

ain IP From DHCP 👿	

3.3 Surveillance Window



Section1 FOSCAM Logo/ LiveVideo / Settings buttons

FOSCAM : FOSCAM LOGO

0

LiveVideo: Path to surveillance window. Click this button and back to the surveillance window

Settings : Path to Administrator Control Panel, Click it, and it will lead to Administrator Control Panel and do advanced settings.

Section2 Multi-Device Window



The firmware inside the camera supports up to maximum of 9 cameras being monitoring at the same time. You can add other cameras in multi-camera panel.



Section3 Mode/ Stream / Mirror/ Flip buttons

Mode

- 1) 50Hz -----Indoor surveillance (Region: Europe, China)
- 2) 60Hz -----Indoor surveillance (Region: USA, Canada)
- 3) Outdoor Mode-----Outdoor surveillance

Stream

The default stream supports multiple modes, For example: HD Mode/720P/30fps/2M meanings: Stream type / Resolution / Maximum frame rate/ Bit rate.

1) Stream type: It is used to identify the stream type.

2) 720P/ VGA

There are two resolutions, the bigger one is 720P, and the smaller one (VGA) is 640x480 pixels. The bigger the resolution, the better of the image quality is. If you are accessing the camera via internet and want to get more fluent video streaming, please select resolution VGA.

3) Maximum frame rate

When the video format is 50Hz, the maximum frame rate is 25 fps. When the video format is 60Hz, the maximum frame rate is 30 fps. You should lower frame rate when the bandwidth is limited. Normally, when the

frame rate above 15, you can achieve fluently video.

4) Bit rate

Generally speaking, the larger the bit rate is, the clearer video will become. But the bit rate configuration should combine well with the network bandwidth. When the bandwidth is very narrow, and bit rate is large, that will lead to video cannot play well.

You can reset the stream type on **Settings-> Video-> Video Settings** panel. After changing, please re-login the camera and you can see the modification.

Section4 IR LED Lights



Click IR LED Lights and there are two modes to adjust the infrared led: Auto and Off . The default mode is Auto.

Auto: Select it and the camera will adjust the infra led (on or off) automatically.

Manual: Select it and turn off the infra led manually.

Section5 Image quality settings

In this page, you can tune Hue, Brightness, Contrast, Saturation, and Sharpness to get higher quality.



Section6 OSD

If you have added time and camera name in the video, you can see it in the live window.

Go to **Settings ---Basic settings---Camera name** panel, and you can change another device name. The default device name is anonymous.

Go to Settings ---Basic settings---Camera time panel and adjust the device time.

Go to Settings ---Video---On Screen Display panel, you can add or no add OSD.

Section7 Play/Stop/Snap/ Record/ Full screen button





1----- Play Click it to play the video of the camera

2----- Stop Click it to stop the video of the camera

3----- Snap: Click it to make snapshot and it pop up a window which picture you snapshot, right click in the window and save the picture to anywhere you want.

4----- Record: Click the icon in the camera start recording, you can see a green dot in the live window. Click again and stop recording. The default storage path is C:\IPCamRecord. You can change the storage path: Go to Settings- >Record-> Storage Location panel.

5----- Full Screen Click it to make full-screen, or you can double click the surveillance screen to make full-screen. Double click again and exit full-screen.

Onscreen Mouse Control

Right click the mouse and you can adjust the screen ration, full screen and Zoom up.



Keep ration: Select it and the camera will adjust the size of live window based on the computer monitor automatically.

Sometimes there is a black border around the video, please select Keep ration to get a better visual quality.



Full Screen: Select it and Click it to make full-screen, press ESC and exit full-screen.

Zoom up/down: Click it and the live view will be digital zoomed up, then click Zoom Down and the live view back to original size.



NOTE:

For Mac OS, the plugin cannot support Onscreen Mouse function, so you cannot allow to use it.

4 Advanced Camera Settings

Click the button "Settings", goes to Administrator Control Panel to make advanced camera settings.

4.1 Device Status

Device Status contains four columns: Device Information, Device Status, Session Status and Log, it will show you various information about your camera.

4.1.1 Device Information

Status (Device Information)		Device Information
Device Status		
Session Status	Camera Model	FI9851P
Log	Camera Name	FI9851P
Basic Settings	Camera ID	00000000001
Network 📃		
Video	Camera Time	2014/03/28 10:16:06
Alarm	System Firmware Version	1.5.1.10
Record	Application Firmware Versio	n 2.24.1.9
Firewall	Plug-In Version	2.0.2.11
System		

Camera Model: The model of the device.

Camera Name: The Device Name is a unique name that you can give to your device to help you identify it. Click Basic Settings and go to Device Name panel where you can change your camera name. The default device name is anonymous.

Camera ID: Display the MAC address of your camera. For example Device ID is 008414350787, the same MAC ID sticker is found at the bottom of the camera.

Camera Time: The system time of the device. Click Basic Settings and go to Camera Time panel and adjust the time.

System Firmware Version: Display the System Firmware version of your camera.

Application Firmware Version: Display the application firmware version of your camera.

Plug-In Version: Display the plug-in version of your camera

4.1.2 Device Status

On this page you can see device status such as Alarm status, NTP/DDNS status and so on.

Status Device Information		Device Status	
Device Status			S Refresh
Session Status	Alarm Status	Disabled	
Log	NTP Status	Disabled	
Basic Settings	DDNS Status	Disabled	
Network		District	
Video		Disabled	
Alarm	WiFi Status	Not connected	
Record	IR LED Status	Off	
Firewall			
System			

4.1.3 Session status

Session status will display who and which IP is visiting the camera now.

		Refresh
User name	IP address	
admin	192.168.1.102	
admin	218.17.160.187	

4.1.4 Log

The log record shows who and which IP address accessed or logout the camera.

				Refresh
	Pages:83		<	<1 2 3>> 60
NO.	Time	User	IP	Log
1	2012-09-18 02:11:45	Click the c	ne page number and orresponding page (l go ³⁷ Fill in one page number, click Go button and go to the
2	2012-09-18 01:48:56	see mor	re logs.	jin
3	2012-09-18 01:29:51	admin	192.168.1.102	Log out
4	2012-09-18 01:27:54	admin	218.17.160.187	Log out
5	2012-09-18 01:26:21	admin	192.168.1.100	Log out
6	2012-09-18 01:25:42	admin	218.17.160.187	Login
7	2012-09-18 01:25:15	admin	192.168.1.102	Login
8	2012-09-18 01:25:13	admin	192.168.1.102	Log out
9	2012-09-18 01:24:46	admin	192.168.1.100	Login
10	2012-09-18 01:21:44	admin	192.168.1.102	Login

4.2 Basic Settings

This section allows you to configure your Camera Name, Camera Time, Mail, User Accounts and Multi-Device.

4.2.1 Camera Name

Default alias is anonymous. You can define a name for your camera here such as apple. Click **Save** to save your changes. The alias name cannot contain special characters.

Setup Wizard		Camera Name
Basic Settings		Save Refresh
Camera Name	1	FI9851P
Camera Time User Accounts Multi Camera	Camera Name	The maximum Device Name length is 20, support English, numbers, letters and symbols

4.2.2 Camera Time

This section allows you to configure the settings of the internal system clocks for your camera.

Setup Wizard	Camera Time			
Status		Save Refresh		
Basic Settings				
Camera Name	Time Zone	(GMT) Greenwich mean time; London, Lisbon, 💌		
Camera Time	Sync with NTP server			
Multi-Camera				
Network Video Alarm	PC Time	2014-12-15 02 ▼ : 49 ▼ : 29 ▼ Sync with PC		
Record	Date Format	YYYY-MM-DD		
Firewall	Time Format	24 hour		
System	Time Format	24-11001		
	use DST 🗖			

Time Zone: Select the time zone for your region from the dropdown menu.

Sync with NTP server: Network Time Protocol will synchronize your camera with an Internet time server. Choose the one that is closest to your camera.

Sync with PC: Select this option to synchronize the date and time of the Network Camera with your computer. **Manually:** The administrator can enter the date and time manually. Note select the date and time format. **use DST:** Select the daylight saving time from the dropdown list.

Click **Save** button and submit your settings.

4.2.3 User Accounts

Here you can create users and set privilege, **visitor**, **operator or administrator**. The default administrator user accounts are admin with a blank password.

				9	Refresh
NO.	Username	Privilege	Username		
1	1	Administrator	Privilege	Visitor	
2	2	Visitor			
3	3	Operator			
4					
5					
6					
7					
8					
	NO. 1 2 3 4 5 6 7 8	NO. Username 1 1 2 2 3 3 4 - 5 - 6 - 7 - 8 -	NO.UsernamePrivilege11Administrator22Visitor33Operator45678	NO.UsernamePrivilegeUsername11AdministratorPrivilege22Visitor33Operator45678	NO.UsernamePrivilege11Administrator22Visitor33Operator45678

How to change the password?

Firstly, select the account which you want to change the password, then select "Change password", enter the old password and the new password, lastly click modify to take effect.

I <mark>ser</mark> A	Accounts		Refresh
NO.	Username	Privilege	Username admin
1	admin	Administrator	Password •••••
2			New password
3			Privilege Administrator
4			O Change username
5			Ochange password
6			Modify
7			The maximum length of the user name is 20, support
8			numbers, letters and symbols $_$ - @ \$ *
		10	The maximum password length is 12, does not support the character &=

How to add account ?

Select one blank column, then enter the new user name, password and privilege, last click Add to take effect. You can see the new added account on the Account list.

				Refres
10.	Username	Privilege	Username	operator
1	admin	Administrator	Password	•••••
2			Privilege	Operator 💌
3				Change username
4				Change password
5				Add
6			The maximum length of th	ne user name is 20, support
7			numbers, letters and sym	bols@\$*
8			The maximum password	length is 12, does not support

ser A	ccounts		Refresh
NO.	Username	Privilege	Username operator
1	admin	Administrator	Privilege Operator
2	operator	Operator	O Change username
3			O Change password
4			Delete
5			The maximum length of the user name is 20, support
6			numbers, letters and symbols @ \$ *
7			- The maximum password length is 12, does not support
8			the character & =

Delete : Select the account which you want to delete, then click Delete button to take effect.

NOTE: The default administrator account cannot be deleted, but you can add other administrator users.

How to change the username ?

Firstly, select the account which you want to change the username, then select "Change username", enter the new password, lastly click modify to take effect.

O. Username Privilege	Username operator
1 admin Administrato	r New username opr
2 operator Operator	Privilege Operator
3	Ochange username
4	O Change password
5	Modify
6	The maximum length of the user name is 20, support
7	numbers, letters and symbols @ \$ *
В	The maximum password length is 12, does not support

4.2.4 Multi-Camera

If you want to view multi-surveillance screens on one window, you need to login one camera, and set it as the main device, and do Multi-Device Settings, add other cameras to the first one camera. Before you do multi-cams settings, you need to assign different port such as 81, 82, 83, 84, 85, 86, 87, 88 to the cameras if there is 8 cams installed.

The firmware within the camera can support a maximum of 9 devices monitoring all at the same time. This page you can both add FOSCAM MJPEG and H.264 series cameras to the first camera and view multi-surveillance screen on one window.

Add cameras in LAN

In Multi-Device Settings page, you can see all devices searched in LAN. The 1st Device is the default one. You can add more cameras in the list in LAN for monitoring. The camera's software supports up to 9 IP Cameras online simultaneously. Click The **2nd Device** and click the item in the Device List in LAN, the Alias, Host and Http Port will be filled in the boxes below automatically. Enter the correct username and password then click **Add**. Add more cameras in the same way.

Cameras On LAN	FC2401P(172.16.0.195) FI9821W(172.16.0.47) EH8155fjx(172.16.2.136) Foscam NVR(172.16.1.67) Foscam NVR(172.16.1.71) Foscam NVR(172.16.1.59) Refresh		
The 1st Camera	This Camera		
The 2nd Camera	None		
Camera Mo	H264 FI9821W 172.16.0.47		
Camera Na			
Н			
HTTP F	t 88		
Media F	t 88 password of the 2nd camera.		
Userna	3		
Passw			
3.Click Add to take effec	Add Delete		

Camera Model: Our Company produces two series cameras: MJPEG and H.264. Here will show you which series the camera belongs to.

Cameras On LAN	anonymous(192.168.11.193) FI9821W for ebuyer (192.168.11.241) anonymous(192.168.11.203) anonymous(192.168.11.203)	
	anonymous(102,100,11,210)	Refresh
The 1st Camera	This Camera	
<u>The 2nd Camera</u>	FI9821W(172.16.0.47)	
The 3rd Camera	FI9821W for ebuyer (192.168.11.241)	
The 4th Camera	anonymous(192.168.11.203)	
<u>The 5th Camera</u>	None	
<u>The 6th Camera</u>	None	
The 7th Camera	None	
The 8th Camera	None	
The 9th Camera	None	

Back to Surveillance Windows, and click Four Windows option, you will see four cameras you added.





Add cameras in WAN

If you want to view all cameras via the internet (remote computer), you will need to add them using DDNS domain name. Firstly, make sure all of the cameras you added can be accessed through the internet. Login to the first camera using a DDNS domain name and port.

Use DDNS domain name and port to login						
-OSCAM	Q	Live Video Settings Indoor IP Camera				
Setup Wizard		Device Status				
Device Information	Alarm Status	Disabled				
Session Status	NTP Status	Failed				
Log	DDNS Status	Success http:test09.myfoscam.org: 88				
Basic Settings	UPnP Status					
Video	WiFi Status	Make sure each camera you need add				
Alarm	IR LED Status	could login with DDNS name and port				
Record						

Click Multi-Device Settings. Choose The 2nd Device. Fill in the 2nd camera's name, DDNS domain name, port number. Enter user name and password and then choose Add.

The 1st Camera	This Camera FI9821W(172.16.0.47)		
The 2nd Camera			
Camera Model	H264 🗸] 1	
Camera Name	FI9821W	2	
Host	172.16.0.47		
HTTP Port	88	3	
Media Port	88		
Username	admin		
Password		4	
	5 Add Delete		

1----- The camera model: MJ or H264.

2----- The 2nd camera's name

3----- Fill in the 2nd camera's DDNS host not LAN IP

NOTE:

The MJ series have the same HTTP Port NO. and Media Port NO.

4----- Enter the 2nd camera's user name and password

5----- Click Add button and to take effect

NOTE:

Here the Host must be entered as the second camera's DDNS domain name, not its LAN IP.

		Refresh
Cameras On LAN	anonymous(192.168.11.193) F19821W for ebuyer (192.168.11.241) anonymous(192.168.11.203) anonymous(192.168.11.243)	Refresh
The 1st Camera	This Camera	
The 2nd Camera	FI9821W(172.16.0.47)	
The 3rd Camera	FI9821W for ebuyer (192.168.11.241)	
The 4th Camera	anonymous(192.168.11.203)	
The 5th Camera	None	
The 6th Camera	None	
The 7th Camera	None	
The 8th Camera	None	
The 9th Camera	None	
Note: If you want to acce	ess your camera remotely, make sure you are able to access	s it seperately through a browser.

Return to video window. You will see all of the cameras accessible through the internet.

When you are away from home, you can use the first camera's DDNS domain name and port to view all the cameras via internet.



4.3 Network

This section will allow you to configure your camera's information.

4.3.1 IP Configuration

If you want to set a static IP for the camera, please go to **IP Configuration** page. Keep the camera in the same subnet of your router or computer.

Setup Wizard Status		IP Configuration			
Basic Settings		Save			
Network	Obtain IP From DHCP				
(IP Configuration	IP Address	192.168.1.103			
Wireless Settings	Subnet Mask	255.255.255.0			
UPnP	Gateway	192.168.1.1			
Port	Primary DNS Server	211.162.78.1			
Mail Settings	Secondary DNS Server	211.162.78.2			
FTP Settings					

Changing settings here is the same as using the Equipment Search Tool.

It is recommended that you use the subnet mask, gateway and DNS server from your locally attached PC. If you don't know the subnet mask, gateway and DNS server, you can check your computer's local area connection as follows:

Control Panel--Network Connections--Local Area Connections --Choose Support--Details.

🔌 Network Connections			🗖 🗖 🛛
File Edit View Favorites Too	is Advanced Help		A.
🔇 Back 🔹 🕥 🕤 🏂 🔎	Search 🦻 Folders 🛄 🔹		
Address 🔕 Network Connections			🗸 🛃 🤄
Network Tasks	LAN or High-Speed Internet	Local Area Connection Status General Support	2 🗙
connection	Realtek RTL8139/810× Fa	Connection status	
Set up a home or small office network		Address Type:	Assigned by DHCP
Change Windows Firewall settings		IP Address:	192.168.0.50
Disable this network		Subnet Mask:	255.255.255.0
Repair this connection		Default Gateway:	192.168.0.1
Rename this connection	=	Details Click	here
connection			
Change settings of this connection		Windows did not detect problems with this connection. If you cannot connect, click Repair.	Repair
Other Places			
🚱 Control Panel			
🧐 My Network Places			
My Documents			
My Computer			
Details			Close
Local Area Connection	×		

S Network Connections		
File Edit View Favorites Tools Advanced Help		
🔇 Back 🔹 🕥 - 🎓 🔎 Search 🍋 Folders 🛄 -		
Address 🔕 Network Connections		🔽 ラ Go
LAN or High-Speed Internet	Local Area Connection Status	? ×
Network Tasks (2) Connection Connection Connection Connection Realized RTLB139/B10x Fa	Network Connection Details Network Connection Details:	2
Set up a home or small	Property Value	
 Change Windo Firewall setting Disable this net device Repair this con Rename this connection View status of t connection Change setting Change setting connection Can set any of them . Same with gateway is also OK . 	Physical Address 00-E0-D0-00-23-01 IP Address 192.168.0.50 Subnet Mask 255.255.255.0 Default Gateway 192.168.0.1 DHCP Server 192.168.0.1 Lease Dbained 2010-7:23 17:20.44 DNS Servers 202.96.134.33 192.168.0.1 192.168.0.1	
Other Places Image: Control Panel Image: Control Panel Image: Control Panel Image: My Network Places Image: Control Panel Image: My Documents Image: Control Panel Image: My Computer Image: Control Panel Image: Details Image: Control Panel		Close
Local Area Connection		

If you don't know the DNS server, you can use the same settings as the Default Gateway.

4.3.2 Wireless Settings

Step 1: Choose "Settings" on the top of the camera interface, and go to the "Network" panel on the left side of the screen, then click "Wireless Settings."

Click the Scan button and the camera will detect all wireless networks around the area. It should also display your router in the list.

				Sav	re 📄	Refresh
Wireless Network	List	S	can	SSID		
SSID(Network Name)	Encryption	Quality		Encryption	None	×
Net-HkWc	WPA	att	Click	the Scan bu	utton	
airNET-free	Unencrypt	.all	to sea	rch for wire	eless	
wingate	WPA2	.all	lietwo	¹ N3.)
V_CPA1	WPA	aff				
MERCURY_MW150R	WPA2	all				
V_CPA2	WPA	aff				
foscam	WEP	all				
uniQtab	WPA2	.eff				
foscam-wifi	WPA2	ail				
cisco	Click th	e Page nu	mber to	see other w	vireless	
Pages:2 12		s devices	if there	are more th	an 10.	

Step 2: Click the SSID (name of your router) in the list, the corresponding information related to your network, such as the name and the encryption, will be filled into the relevant fields automatically.

You will only need to fill in the password of your network. Make sure that the SSID, Encryption and the password you filled in are exactly the same for your router.

			Save Refresh
Wireless Network	List	Scan	SSID cisco
SSID(Network Name)	Encryption	Quality	Encryption WPA2 2 Enter the
ChinaNet-HkWc	WPA	all	Password password of
airNET-free	Unencrypt	al .	your router.
wingate	WPA2	all.	
V_CPA1	WPA	at	
MERCURY_MW150R	WPA2	att	
V_CPA2	WPA	all	
foscam	WEP	at	
uniQtab	WPA2	al	1 Click the SSID of your router
foscam-wifi	WPA2	ail	and the relevant information will be filled in the fields
cisco	WPA2	สปี	automatically.

Step 3: Please click on the Save button after all settings have been entered and disconnect the network cable.

Never shut down the power of the camera until the IP camera is able to connect to the wireless network.

The LAN IP address will disappear on the window of Equipment Search Tool when the camera is configuring a wireless connection. Wait about 1 minute, the camera should obtain a wireless connection, and the LAN IP of the camera will show again on the window of the Equipment Search Tool. The IP address may have changed after the camera receives a wireless connection; we recommend setting a static local IP address if this IP address changes by right clicking the camera in Equipment Search Tools, setting a static IP, and pushing OK.

Congratulations! You have set up the wireless connection of the camera successfully.

4.3.3 DDNS

FOSCAM camera has embedded a unique DDNS domain name when producing, and you can directly use the domain name, you can also use the third party domain name.

FOSCAM domain name

Here take **cp4911.myfoscam.org** for example. Go to option of DDNS on the **Settings->Network** panel, you can see the domain name.

Setup Wizard		DDNS	
Status		DDNS	
Basic Settings			E Save B Refresh
Network	Enable DDNS		
IP Configuration	Manufacturer's DDNS		
Wireless Settings	Manufacturer's DDNS	c94911. myfoscam.org	Restore DDNS to factory
DDNS	<		
UPnP	Third Party DDNS		
Port			
Mail Settings	DDNS Server	None	
FTP Settings	Domain		
DOD			

Now you can use http:// Domain name + HTTP Port to access the camera via internet.

Take hostname **cp4911.myfoscam.org** and HTTP Port NO. 8000 for example, the accessing link of the camera via internet would be **http://cp4911.myfoscam.org:8000**

Restore DDNS to factory: If you have configured Third Party DDNS successfully, but you want to use Manufacturer's DDNS again , here click this button and start Manufacturer's DDNS Service.

Third Party Domain Name Settings

User can also use third part DDNS, such as www.no-ip.com. ,www. 3322.com Here take **www.no-ip.com** for example :

1 Step 1 Go to the website <u>www.no-ip.com</u> to create a free hostname

Firstly: Login on <u>www.no-ip.com</u> and click No-IP Free to register.



Please register an account step by step according to instructions on www.no-ip.com

After registration, please login your email which used to register. You will receive an email from website, please click the link to activate your ACCOUNT as indicated in email.

Secondly: Login the link with the registered username and password to create your domain name.

The DNS Service	Provider		Home	Download	Services	A Home ⊠ Support	Contact Us 🖨 Login
Client Logi	า					User L Vsema	.ogin me
Home ⊨ <u>Client Login</u>				Login v userna	with the regis ime and pass	sterec sworc <u>Create A</u> Forgot p	ord
	Email:					V Upgrav to unlo feature	o-IP Enhanced de your No-IP account ick many exciting es.
	Forget your pass	sword? No proble urrently a register to be for FREE, <u>re</u>	em, <u>Click Here</u> red user of No-IP <u>egister</u> as a new	ogin .com, user.		W N Maxim Anyca DNS in	o-IP Backup DNS ize uptime and add ist to your existing frastructure.



Please create the domain name step by step according to instructions on www.no-ip.com

Step 2 DO DDNS Service Settings within the Camera

Please set DDNS Settings within the camera by hostname, a user name and password you've got from www.no-ip.com

Take hostname ycxgwp.no-ip.info, user name **foscam**, password **foscam2012** for example.

Firstly, goes to option of DDNS Settings on the administrator panel.

Secondly, select No-Ip as a server.

Thirdly, fill foscam as DDNS user, fill password foscam2012 as DDNS password, fill ycxgwp.no-ip.info as DDNS domain and server URL, Then click save to make effect. The camera will restart and to take the DDNS settings effective.

Fourthly, after the restart, login the camera, and go to option of Device Status on the administrator panel, and check if the DDNS status is successful.

If failed, please double check if you have input the correct hostname, user name, and password, and try to redo the settings.

NOTE :

If you have set Third Party DDNS successfully ,the Foscam Domain Name will be invalid. The Third Party DDNS and the Foscam Domain Name cannot work at the same time, the last time you configured will take effect.

② Do port forwarding within the router

Example: The camera's LAN IP address is http://192.168.8.100:2000

Firstly, login the router, goes to the menu of Port Forwarding or Port Trigger (or named Virtue

Server on some brands of router). Take Linksys brand router as an example, Login the router, and goes to Applications & Gaming->Single Port Forwarding.

Secondly, Create a new column by LAN IP address & HTTP Port No. of the camera within the router showed as below.

Annuart						Wireless	-N Ho	me Router	WRT120N
Gami	ing	Setup Win Single Port Forward	eless Secur	rity Acce Forwarding	ss Restrictions	Application Gaming	s & DM2	Administration	Status QoS
Single Port	t Forwarding								
Appli	cation Name	External Port	Internal Port	Protocol	To IP Address	Enabled		Hele	
	None 💌		I the HTTP Port no. of t		192.168.8			neip	
	None M				192.168.8.		- 11		
	None 🗸	Fill the HTTP camera on t			192.168.8				
	None 🖌	External Port a	nd Internal Po	rt₽	192.168.8				
	None 💙				192.168.8.				
Http		2000	2000	Both 💌	192.168.8 100		Fil	the LAN IP	of the came
Media		9200	9200	Both 💌	192.168.8 100		he	re, just input t	he last sectio
				Both V	100 169,8		5		
ssign a s you lik ere.	name (e	Fill the Me camera on External P	dia Port no the colum ort and Inte	. of the n of ernal Po	rt.				

③ Use domain name to access the camera via internet

After the port forwarding is finished, you can use the **domain name+ http no.** to access the camera via internet. Take hostname ycxgwp.no-ip.info and http no. 2000for example, the accessing link of the camera via internet would be http:// ycxgwp.no-ip.info:2000

4.3.4 UPnP

Setup Wizard			JPnP	
Status			931/9	Defresh
Basic Settings			Gave	Reliesi
Network	Enable UPnP	Yes	•	
IP Configuration				
Wireless Settings				
DDNS				
UPnP				

The default UPnP status is closed. You can enable UPnP, then the camera's software will be configured for port forwarding. Back to the "Device Status" panel, you can see the UPnP status:

Device Status		Refresh
	Alarm Status	Disabled
	NTP Status	Disable
	DDNS Status	Success http://aa2022.myfoscam.org/8000
	UPnP Status	Success
	IR LED Status	Off

The camera's software will be configured for port forwarding. There may be issues with your routers security settings, and sometimes may error. We recommend you configure port forwarding manually on your router.

4.3.5 Port

This camera supports HTTP Port / HTTPS Port/ ONVIF Port. HTTP Port is used to access the camera remotely.

HTTP port : By default, the HTTP is set to 88. Also, they can be assigned with another port number between 1 and 65535. But make sure they can not be conflict with other existing ports like 25, 21.

Setup Wizard Status		Port				
Basic Settings)		ource Prenesh			
Network	HTTP Port	88				
IP Configuration	HTTPS Port	443				
Wireless Settings	ONVIF Port	888				
UPnP Port	~					

Another way to change the HTTP port NO.

Step 1: Open the Equipment Search Tool, select the camera you would like to change the port of, right click on the IP address, and click on "Network Configuration", this brings up the network configuration box as shown in flowing figures.





Step 2: Enter the username and password of the Administrator (default username is admin with a blank password), and click "OK" to apply changes.

Step 3: Wait around 10 seconds, you'll see that the camera's LAN IP address has changed. In our example it was changed to 2000, so we see http://192.168.8.102:2000 in Equipment Search Tool. Also, the LAN IP address is now fixed at a static IP address of http://192.168.8.102:2000. This IP address will not change even if the camera is powered off and back on, the camera will remain on this LAN IP address. This is very important that a static LAN IP address is set, or you may have problems later with remote access and seeing the camera remotely if the camera loses power and reconnects on a different LAN IP address. Make sure you set a static LAN IP address!

👽 Equipment Search Tool			
Camera Name	IP Address	Device ID	Туре
Anonymous	Http://192.168.1.110:2000	00626E589230	н. 264

If the camera cannot be accessed, please make sure the port forwarding is succeed.

ONVIF port: By default, the ONVIF port is set to 888. Also, they can be assigned with another port number

between 1 and 65535 (except 0 and 65534). But make sure they can not be conflict with other existing ports.

HTTPS port: The default port is 443. You can use the url to access the camera: https:// IP + HTTPS port.

4.3.6 Mail Settings

If you want the camera to send emails when motion haen detectes bed, here Mail will need to be configured.

	5 Save Refresh
Enable 🗹	
SMTP Server	smtp.gmail.com SMTP server address supports English, numbers and @
SMTP Port	25 1
Transport Layer Security	STARTTLS G-Mail only supports TLS at Port 465 and STARTTLS at Port 587 or 25. Hotmail only supports STARTTLS at Port 587 or 25.
Need Authentication	Yes
SMTP Username	test123@gmai.com 2 The maximum length of the user name is 63, support numbers, letters and symbols @ \$ * -
SMTP Password	•••••• The maximum password length is 32, does not support the character & =
Sender E-mail	test123@gmai.com Test 6
First Receiver	test@163.com The maximum length of the receiver is 63, support numbers, letters and symbols @ \$ * -
Second Receiver	tset@hotmail.com 4
Third Receiver	
Fourth Receiver	

1----- SMTP Server/ Port /Transport Layer Security Enter SMTP server for sender. SMTP port is usually set as 25. Some SMTP servers have their own port, such as 587 or 465, and Transport Layer Security usually is None. If you use Gmail, Transport Layer Security must be set to TLS or STARTTLS and SMTP Port must be set to 465 or 25 or 587, which port you choose should be decided by which Transport Layer Security you select.

- 2----- SMTP Username/ password: ID account and password of the sender email address
- 3----- Sender E-mail Mailbox for sender must support SMTP
- 4----- Receiver Mailbox for receiver need not support SMTP, you can set 4 receivers
- 5----- Save Click Save to take effect
- 6----- Test Click Test to see if Mail has been successfully configured.

Click Test to see if Mail has been successfully configured.

	Save Refresh
Enable 🔽	
SMTP Server	smtp.gmail.com
SMTP Port	25
Transport Layer Security	STARTTLS G-Mail only supports TLS at Port 465 and STARTTLS at Port 587 or 25. Hotmail only supports STARTTLS at Port 587 or 25.
Need Authentication	Yes
SMTP Username	test123@gmai.com The maximum length of the user name is 63, support numbers, letters and symbols @ \$ * -
SMTP Password	The maximum password length is 32, does not support the character & =
Sender E-mail	test123@gmai.com Test Success Test result.
First Receiver	test@163.com The maximum length of the receiver is 63, support numbers, letters and symbols @ \$ * -
Second Receiver	tset@hotmail.com
Third Receiver	
Fourth Receiver	

If the test success, you can see the Success behind the Test, at the same time the receivers will receive a test mail.

If the test fails with one of the following errors after clicking Test, verify that the information you entered is correct and again select Test .

1) Cannot connect to the server

2) Network Error. Please try later

3) Server Error

4) Incorrect user or password

5) The sender is denied by the server. Maybe the server need to authenticate the user, please check it and try again

6) The receiver is denied by the server. Maybe because of the anti-spam privacy of the server

7) The message is denied by the server. Maybe because of the anti-spam privacy of the server

8) The server does not support the authentication mode used by the device

4.3.7 FTP Settings

If you want to upload record images to your FTP server, you can set **FTP Settings**.

	E Save Refresh
FTP Server	ftp://192.168.8.150 Example:ftp://192.168.1.103/dir The maximum length of the address is 127, does not support the character & =
Port	21
FTP Mode	PORT
Username	yaocuixiang The maximum length of the user name is 63, support numbers, letters and symbols _@ \$ *- , . #!
Password	The maximum password length is 63, does not support the character & =
Test	Success

Figure a

		Save Refresh
ETD conver	ftp://ftp.mgenseal.com	
FIF SEIVEI	example:ftp://192.168.1.103	
Port	21	
FTP Mode	PORT	~
User name	deotestge	
Password	•••••	
Test	Success	

Figure b

FTP server: If your FTP server is located on the LAN, you can set as Figure a.

If you have an FTP server which you can access on the internet, you can set as Figure b.

Port: Default is port 21. If changed, external FTP client program must change the server connection port accordingly.

FTP Mode: Here supports two modes: PORT and PASV.

Username/password: The FTP account and password.

Click Save to take effect.

Click Test to see if FTP has been successfully configured.

4.3.8 P2P

Access the camera by smart phone (Android or iOS operating system) First of all, you need to open the P2P function of the camera at "Settings-->Network-->P2P."

Setup Wizard Status Basic Settings		P2P
Network	UID	FLGTBW7YGBUV9NPMUR41
IP Configuration	Enable P2P	
Wireless Settings DDNS	P2P Port	59920
UPnP Port		
Mail Settings FTP Settings P2P	,	

Please search and install Foscam App named Foscam on App Store and Google Play.

4.4 Video

This section allows you to configure Video stream settings, On screen display and Snapshot settings.

4.4.1 Video Settings

There are two ways to set the stream video settings. They are main stream video settings and sub stream video settings.

Setup Wizard	Video Settings								
Status	Save Refresh								
Basic Settings	C Save S Reliesi								
Network 🔍	Main stream video settings								
Video	Enhanced Night Vision Definition								
(Video Settings	Stream Type	Stream Type HD Mode							
On Screen Display	Resolution	720P	T						
Privacy Zone	Bit Rate	2M							
Snapshot Settings	Frame Rate	30							
Lens Distortion Correction	Key Frame Interval	30							
Alarm	Variable bitrate	Yes							
Record	Sub stream video settings								
Firewall	Stream Type	HD Mode	•						
System	Resolution	720P	•						
	Bit Rate	512K	•						
	Frame Rate	10							
	Key Frame Interval	30							

Enhanced Night video Definition: The camera will automatically drop the frame to extend the recording time in the night.

Stream Type: There are four types to identify different streams you have set. If select the HD Mode, the clearer video will become, and it will take up more bandwidth; If select the Smooth Mode, the bandwidth is very narrow, and bit rate is large, that will lead to video can not play well. The Equilibrium Model is a value between HD Mode and Smooth Mode.

Resolution: The camera supports two types: 720P, VGA. The higher the resolution is, the clearer video will become. But the code flux will become larger too, and it will take up more bandwidth.

Bit Rate: Generally speaking, the larger the bit rate is, the clearer video will become. But the bit rate configuration should combine well with the network bandwidth. When the bandwidth is very narrow, and bit rate is large, that will lead to video can not play well.

Frame Rate: Note that a larger frame size takes up more bandwidth. When the video format is 50Hz, the maximum frame rate is 25 fps. When the video format is 60Hz, the maximum frame rate is 30 fps. You should lower frame rate when the bandwidth is limited. Normally, when the frame rate above 15, you can achieve fluently video.

Key Frame Interval: The time between last key frame and next key frame. The shorter the duration, the more likely you will get a better video quality, but at the cost of higher network bandwidth consumption.

Variable bitrate: Select the Bit rate type to constant or variable. If select Yes, the camera will change the video bit rate according to the situation, but will not more than the maximum parameter "Bit Rate"; If select No, the Bit Rate is unchanged.

4.4.2 On Screen Display

This page is used to add timestamp and device name on the video.

Setup Wizard	2	OSD	
Status			Pave Defresh
Basic Settings			Save Reliesi
Network	Display Timestamp	Yes	•
Video	Display Camera Name	Yes	
Video Settings			
On Screen Display	<		

Display Timestamp: There are two options: Yes or NO. Select Yes and you can see the system date on the video,

Display Camera Name: There are two options: Yes or NO. Select Yes and you can see the device name on the video.

4.4.3 Privacy Zone

This page is used to add privacy zone on the video.

Setup Wizard			Priv	acv Zone						
Status										
Basic Settings	$ \rightarrow $			Save	Refresh					
Network		Allow Privacy Zone	Yes							
Video	$\overline{}$			Set Privacy Zone						
Video Settings										
On Screen Display										
Privacy Zone	\supset (

There are two options: Yes or NO. Select Yes, then click "Set Privacy Zone" and draw a privacy area on the video, the privacy area will be black on the video.



Click **OK** button and return to the **Privacy Zone** page, click Save to take effect. Back to the surveillance window, you can see the privacy area as the following picture:



4.4.4 Snapshot Settings

On this page you can set the snapshot pictures' image quality and the storage path.

								S	Sna	aps	sha	ot s	Set	tin	Igs									
																(S	ave)	0	R	efres	sh
Manual snap Quality Medium													-											
Pictures Save To FTP						P I																		
Enable ti	ming	to ca	pture	V																				
Captur	e inte	rval				2					(1-	-6553	85s)											
Enable s	et File	enam	e 🔽																					
Filenar	ne																							
									(•	Schee	dule												
All	00	01	02	03	04	05	06	07	08	09	10	11	12	13	14	15	16	17	18	19	20	21	22	23
MON																								
TUE																								
WED																								
THU																								
FRI																								
SAT																								
SUN																								

Manual snap Quality: : Low, Middle and High. The higher the quality, the picture will be clearer. **Pictures Save To:** FTP. If you have done FTP and Alarm settings, when alarming, the camera will snap pictures to the FTP automatically. If you select the FTP, you can set the file name which the picture save to.

Enable timing to capture

To enable capture interval, follow the steps below:

- 1 Select Enable timing to capture
- 2 Capture interval: The interval time between two captures.

3 Select the capture time

• Capture anytime

Click the black button up the MON, you will see all time range turn red. When something moving in the detection area at anytime, the camera will capture.

• Specify an capture schedule

Click the week day words, the corresponding column will be selected. For example, click TUE, the all column of TUE turns to red, that means during Tuesday whole day, the camera will capture.

• Press the left mouse and drag it on the time boxes, you can select the serial area,

4 Click Save button to take effect.

4.4.5 IR LED Schedule

You can set the period of time during which the infrared lamp is turned off to prevent your baby from being influenced during sleep. You can also turn off the infrared lamp on the video preview page at any time.

Setup Wizard	IR LED Schedule
Basic Settings	Save Refresh
Network	IR LED Schedule
Video Video Settings	Turn the IR LED off From 08 • 00 • To 18 • 00 • Add
On Screen Display Privacy Zone Snapshot Settings IR LED Schedule	

4.4.6 Lens Distortion Correction

On this page you can set the distortion correction. There are three options: Low, Medium, High.

Setup Wizard	etup Wizard Lens Distortion Correction								
Status Decis Cattings									
Basic Settings									
Network	Select The Distortion Correction Parameter	Medium							
Video									
Video Settings	Recommend "low" option of the lens is less than or ec	ual to 4mm; "medium" and	"high" option for greater than or equal to						
On Screen Display	6mm lens								
Privacy Zone									
Snapshot Settings									
IR LED Schedule									
Lens Distortion Correction									

If you replace the lens, the image has found distortion, uneven and so on, you can modify the **Select The Distortion Correction Parameter** to calibration images.

4.5 Detector

Motion Detection

IP Camera supports **Motion Detection Alarm**, when the motion has been detected, it will send emails or upload images to FTP.

	Motion Detection												
	Save Refresh												
Enable 🔽 🕇													
Sensitivity	Medium 2												
Triggered Interval	10s 3												
	PC Sound												
	Send E-mail												
	Take Snapshot Time Interval 2s												
Action	Please set the capture storage location in advance.(Video -> Snapshot Settings) 4												
	Recording 🦳												
	Please set the video storage location in advance.(Record -> Storage Location)												
	Push message to the phone 🦳												
	Set Detection Area 5												
	() Schedule 6												
All 00 01 02 0	3 04 05 06 07 08 09 10 11 12 13 14 15 16 17 18 19 20 21 22												

To enable motion detection, follow the steps below:

1 Enable Motion detection

2 Sensitivity---- It supports three modes: Low, Middle and High. The higher the sensitivity, the camera will be more easily alarmed. Select one motion sensitivity.

3 Trigger interval--- The interval time between two motion detections. Here supports

5s/6s/7s/8s/9s/10s/11s/12s/13s/14s/15s. Select one interval time.

4 Select the alarm indicators

When the motion has been detected, the alarm status will turn to Detect alarm.

		Refresh
Alarm Status	Detect alarm	
NTP Status	Disable	
DDNS Status	Disable	
UPnP Status	Success	
WiFi Status	Connected to:foscam-wifi	
IR LED Status	Off	

There are some alarm indicators:

A PC Sound

If you select PC Sound, when the motion has been detected, the people around the PC will hear beep alarm sound.

B Send E-mail

If you want to receive alarm emails when motion is detected, you must select Send E-mail and set Mail Settings first.

C Take Snapshot

If you select this checkbox, when the motion has been detected, the camera will snap the live view window as a still picture and load it to the FTP. Make sure you have set FTP and set FTP as the storage path in Video->Snapshot settings panel.

Time interval: The interval time between two pictures.

D Recording

If you select this checkbox, when the motion has been detected, the camera will recording and load it to the FTP server. Make sure you have set FTP and set FTP as the storage path in Video->Snapshot settings panel.

E Push message to the phone

If you select this checkbox, when the motion has been detected, the camera will push the message to the phone which has been connected the camera.

5 Set Detection Area

Click set Detection Area and it pop up a window, then you can draw the detection area. Click **OK** button after settings. When something moving in the detection area, the camera will alarm.

				ок		
2013-10-22 anonymetts	03:16:13 T	1				
	S					

6 Alarm Schedule

$(\underline{1})$ Alarm anytime when motion is detected

Click the black button up the MON, you will see all time range turn red. When something moving in the detection area at anytime, the camera will alarm.

						Se	et De	tectio	in Ai	rea														
									2	_					7									
		ick 1	this	bu	ttor	n an	d s	elec	t a	ll ti	m	e ra	ang	e			w		- 10					
	0 01	02	03	U4	05	06	07	08	09	1	U	11	12	13	14	15	16	17	18	19	20	21	22	23
MON																								
TUE																								
WED																								
THU																								
FRI																								
SAT																								
SUN																								

2 Specify an alarm schedule

Click the week day words, the corresponding column will be selected. For example, click TUE, the all column of TUE turns to red, that means during Tuesday whole day, when something moving in the detection area, the camera will alarm.

						S	let D	etecti	ion A	rea														
									() s	Scheo	lule												
	00	01	02	03	04	05	06	07	08	09	10	11	12	13	14	15	16	17	18	19	20	21	22	23
MON																								
TUE																								
WED																		1						
THU																								
FRI																								
SAT																								
SUN																								

③ Press the left mouse and drag it on the time boxes, you can select the serial area,



7 Click Save button to take effect. When the motion is detected during the detection time in the detection area, the camera will alarm and adopt the corresponding alarm indicators.

NOTE: You must set the detection area and detection schedule, or else there is no alarm anywhere and anytime.

4.6 Record

4.6.1 Storage Location

On this page you can change the manually recording storage path, the default storage path is c:\IPCamRecord.

Setup Wizard		Storage L	ocation	
Status Basic Sottings		J. J		Save Refresh
Network	Recording Location	None		×
Video	Local Recording Location	c:\IPCamRecord	Browse	Enter the local folder
Alarm Record Storage Location Alarm Recording Local Alarm Recording	Recording Location is used for sch The local recording must be stored Mac OS storage location is "/IPCa modified accordingly.	nedule recordings. d in local storage. The default \ mRecord".If you modify the pa	Windows storage	location is "c:\IPCamRecord". The defa

Enter the local folder: Click here, You can enter the local storage folder.

4.6.2 Alarm Recording

On this page you can configure the alarm recording time and pre-recorded time.

Setup Wizard Status		Alarm Reco	ording
Basic Settings			Save Refresh
Network	Enable Pre-Record 📝		
Video	Pre-recorded Time	5s	•
Alarm	Alarm Recording Time	30s	
Record			
Storage Location			
Alarm Recording			

4.6.3 Local Alarm Recording

On this page you can enable local alarm record, and select the local alarm record time.

Status	Local Alarm Recordi	na		
Basic Settings		ing	Caue Caue	Refrech
Network			Jave	Refresh
Video 🔻	Enable Local Alarm Recording			
Alarm	Local Alarm Recording Time	10s		
Record		ni,		
Storage Location				
Local Alarm Recording	<			

4.6.2 Alarm Recording

Setup Wizard		Alarm Record	ling
Basic Settings			Save Refresh
Network	Enable Pre-Record		
Video	Pre-recorded Time	55	•
Alarm	Alarm Recording Time	30s	•
Record			
Storage Location			
Alarm Recording			

4.6.4 Schedule Recording

On this page you can enable schedule record.

Setup Wizard	\leq							S	ch	ed	ule	ed	Re	co	ord	inc	I T	o F	T	2						
Status																		1	10	0		>	C	D	ofron	
Basic Settings	$\overline{}$																			3	ave)	C	R	enes	
Network		Enable S	ched	uled	Reco	rding																				
Video	$\overline{}$																									
Alarm		Stream	n		N	/lain :	strea	m							1	•										
Record	$\overline{}$	1	(E) Edit Scheduled Recording																							
Storage Location												-						,			1					
Alarm Recording		All	00	01	02	03	04	05	06	07	08	09	10	11	12	13	14	15	16	17	18	19	20	21	22	2
Local Alarm Recording		MON																								
Schodulod Decording		TUE																								
Scheduled Recording	5	WED																								
Firewall		THU																								
System	$\overline{}$	FRI																								
		SAT																								
		SUN																								

4.7 Firewall

This section explains how to control the access permission by checking the client PC's IP addresses. It is composed of the following columns: Block access from these IP addresses and Only allow access from these IP addresses.

Setup Wizard		IP Filtering	
Status		in Fintering	
Basic Settings			Save Refresh
Network	Enable Firewall		
Video	IP Filtering	Block access from these IP addresses	•
Alarm			
Record	IP Address #1		
Firewall	IP Address #2		
System	IP Address #3		
	IP Address #4		
	IP Address #5		
	IP Address #6		
	IP Address #7		
	IP Address #8		

Enable firewall, If you select Only allow access from these IP addresses and fill in 8 IP addresses at most, only those clients whose IP addresses listed in the Only allow access from these IP addresses can access the Network Camera. If you select Block access from these IP addresses, only those clients whose IP addresses are in the IP list cannot access the Network Camera.

Click **Save** to take effect.

4.8 System

In this panel, you can back up/restore your camera settings, upgrade the firmware to the latest version, restore the camera to default settings and reboot the device.

4.8.1 Back-up& Restore

Click Backup to save all the parameters you have set. These parameters will be stored in a bin file for future use.

Click Browse and select the parameters file you have stored, then click Submit to restore the restore the parameters.

Setup Wizard	Back-up & Postoro
Status -	Dack-up & Restore
Basic Settings	Backup is used to save your current settings. It is recommended to backup your configuration before modifying or
Network	upgrading firmware.
Video	Backup
Alarm	Collines can be restored by unloading the besture file
Record	Setungs can be restored by uploading the backup lile.
Firewall	Path: Browse Submit
System Back-up & Restore System Upgrade	Note: 1. All current settings will be overwritten when importing a configuration file. If a bad configuration file is uploaded the
Patch Installation	camera may not work.
Factory Reset	2. Do not turn off the power during the config import, avoid to damage the Camera. The loading process takes about 50
Reboot	seconds, the camera will reboot automatically.

4.8.2 System Upgrade

Click "Download the latest firmware", you will see the following screen. And click "save" to save the firmware on your computer locally.

Setup Wizard	System Upgrade
Basic Settings	Download the latest firmware Current Firmware Version: 2.24.1.143
Network	Browse System Upgrade
Video	Result
Alarm	Your camera will reboot during the firmware upgrade.
Record	
Firewall	
System	
Back-up & Restore	
System Upgrade	

Your current firmware version will be displayed on your screen. You may go to the Status -> Device

Information page to check for the latest firmware versions available.

Click **Browse**, choose the correct bin file and then click **System upgrade**.

Don't shut down the power during upgrade. After upgrading, you can see the upgrade result.

Setup Wizard	System Upgrade
Basic Settings	Download the latest firmware Current Firmware Version: 2.11.1.10
Network	Browse System Upgrade
Video	Result 2
Alarm	Your camera will reboot during the firmware upgrade.
Record	
Back-up & Restore	
System Upgrade	

Upgrade Firmware by Equipment Search Tool

Double click the Equipment Search Tool shot icon , select the Camera IP that you want to upgrade the firmware. Then select Upgrade Firmware and enter the username and password, choose the firmware file, and upgrade.

Camera Name	IP Address	Device ID	Туре
nonymous	Basic Properties	00626E589230	Н. 264
	Network Configuration		
	Upgrade Firmware		
	Generate Check Code		
	Recover Default		
	Refresh Device List		
	Flush Arp Buffer		
	About Equipment Search Tool		
Equipment Search Too Camera Name	Anonymous Upgrade Firmware	xice ID 65589230	— — Туре Н. 264
Equipment Search Too Camera Name	Anonymous Upgrade Firmware	X Vice ID	— 🗆
Equipment Search Too Camera Name aonynous	Anonymous Upgrade Firmware	∑ vice ID 6E589230	— □ Туре Н. 264
Equipment Search Too Camera Name nonynous	Anonymous Upgrade Firmware	Enter the	Type H. 264
Equipment Search Too Camera Name aonymous	Anonymous Upgrade Firmware User Password	CE589230 Enter the and Pase	Type H. 264 User name sword
Equipment Search Too Camera Name nonymous	Anonymous Upgrade Firmware User Password Upgrade System Firmware	Enter the and Pass	Type H. 264 User name sword
Equipment Search Too Camera Name aonymous	Anonymous Upgrade Firmware User Password Upgrade System Firmware Upgrade Web VI	Enter the and Pass	Type H. 264 User name sword
Equipment Search Too Camera Name nonymous	Anonymous Upgrade Firmware User Password Upgrade System Firmware Upgrade Web VI	Enter the and Pass	Type H. 264 User name sword
Equipment Search Too Camera Name aonymous	Anonymous Upgrade Firmware User admin Password Upgrade System Firmware Upgrade Web VI OK	Enter the and Pase	Type H. 264 User name sword
Equipment Search Too Camera Name nonymous	Anonymous Upgrade Firmware User Password Upgrade System Firmware Upgrade Web VI OK Note: After firmware upgrade the	Enter the and Pass	Type H. 264 User name sword

CAUTION: If your camera works well with the current firmware, we recommend not upgrading. Please don't upgrade the firmware unnecessarily. Your camera may be damaged if misconfigured during an upgrade.

NOTE:

1) Don't upgrade the firmware through the web UI in WAN, or else the upgrade may be failed.

2) Please ensure you have download the correct firmware package for your camera before upgrading. Read the upgrade documentation (readme.txt file) in the upgrade package before you upgrade.

3) Upon downloading the firmware check the sizes of the .bin files. They must match the size in the readme.txt file. If not, please download the firmware again until the sizes are the same. Your camera will not function correctly if a corrupt .bin file is used.

4) Normally, only Device WEB UI need to be upgrade, please do not try to upgrade the Device Firmware.

5) Never shut down the power of the camera during upgrade until the IP camera restart and get connected.

6) After upgrade successfully, please clear the cache of browser, uninstall the old plugin and re-install it, then reset the camera to the default factory settings before using the camera.

4.8.3 Patch Installation

Click "Browse" to select the correct patch file, and then click "Install Patch" to install the patch. Do not turn off the power during it installing. After installing is complete, you will receive a system prompt.

Setup Wizard	Patch Installation
Status	
Basic Settings	Browse Install Patch
Network	Uninstall Patch
Video	Result
Alarm	Your camera will reboot when you install/uninstall patch.
Record	
Firewall	
System	
Back-up & Restore	
System Upgrade	
Patch Installation	

4.8.4 Factory Reset

Click Factory Reset button and all parameters will return to factory settings if selected.

Setup Wizard		Factory Reset
Status	Easton: Posst	Olick this butten to report the compare to factory default
Basic Settings	Factory Reset	Click this button to reset the camera to factory default.
Network		
Video		
Alarm		
Record		
Firewall		
System		
Back-up & Restore		
System Upgrade		
Patch Installation		
Factory Reset		

4.8.5 Reboot

Click **Reboot** to reboot the camera. This is similar to unplugging the power to the camera.

Setup Wizard		Debest	
Status		Reboot	
Basic Settings	Reboot	Click this button to reboot your camera.	
Network			
Video			
Alarm			
Record			
Firewall			
System			
Back-up & Restore			
System Upgrade			
Patch Installation			
Factory Reset			
Reboot			

5 Appendix

5.1 Frequently Asked Questions

NOTE: Any questions you would meet, please check Network connections firstly. Check the working status revealed by the indicators on the network server, hub, exchange and network card. If abnormal, check the network connections.

5.1.1 Install the add-on of Firefox browser, Google Chrome and IE

Chrome.





		ļ	
Select Destination Location			-
Where should IPCWebComponents	be installed?		5
Setup will install IPCWebCor	nponents into the followi	ng folder.	
To continue, click Next. If you woul	d like to select a different	folder, click Brow	se.
C:\Program Files\IPCWebComponen	ts	Bro	wse
At least 2.7 MP of free disk space is	required		
At least 3.7 MB of free disk space is	required.		

j⊡ Setup - IPCWebComponents	
Select Start Menu Folder Where should Setup place the program's shortcuts?	R
Setup will create the program's shortcuts in the following Start M To continue, click Next. If you would like to select a different folder, click	enu folder. Browse.
IP CWeb Components	Browse
< Back Next >	Cancel





5.1.2 Uninstall the add-on of Firefox browser, Google Chrome and IE

Chrome.





Control Panel	 Programs > Programs and Features 	✓ 49 Search F	Programs and Feat	ures
Control Panel Home View installed updates Turn Windows features on or off	Uninstall or change a program To uninstall a program, select it from the list a	nd then click Uninstall, Change, or Repair		
	Organize 🔻 Uninstall			
	Name	Publisher	Installed On	Size
	360安全卫士	360安全中心	5/21/2014	191 MB
	Adobe Reader XI - Chinese Simplified	Adobe Systems Incorporated	5/21/2014	155 MB
	IPCWebComponents 3.0.0.2		6/10/2014	3.67 ME
	Uninsta	and the second sec	5/21/2014	
	I encent RTX Client	encent	3/21/2014	

5.1.4 I have forgotten the administrator password

To reset the administrator username and password, press and hold down the RESET BUTTON for 5 seconds. Upon releasing the reset button, wait for 20 seconds, the camera will reboot and the username and password will return to the factory default administrator username and password. Please power on the camera before reset

Default administrator username: admin

Default administrator password: No password

5.1.5 Camera can not record

Camera can not record when I click Record button or I can't change the manually record path.

When you use Windows7 or Vista, you may be not able to do manually record or change the record path because of the security settings of computer.

There are two ways to resolve this problem:

(1) Please add the camera as a trusted site to resolve this issue. The steps are

IE browser→Tool→Internet Properties→Security→Trusted sites→Sites→Add

(2) Open IE browser, then right click, select "Run as administrator"

5.1.6 Subnet doesn't match

Check whether your ipcamera in the same subnet of your computer. The step is Control Panel(Network Connections (Dbclick Local Area Connections (Choose General(Properties. Check subnet mask, IP address and gateways. When you set IP address please make sure they are in the same subnet. Otherwise you can't access camera.

5.1.7 No Pictures Problems

The video streaming is transmitted by the ActiveX controller. If ActiveX controller isn't installed correctly you will see no video image. You can resolve this problem by this way:

Download ActiveX controller and set the safety property of IE in the PC when you view it first time: IE browser \rightarrow Tool \rightarrow Internet Proper \rightarrow Security \rightarrow Custom Level \rightarrow ActiveX control and Plug-ins. Three options of front should be set to be "Enable", The ActiveX programs read by the computer will be stored. As follows:

Enable: Download unsigned ActiveX controls

Enable: Initialize and script ActiveX controls not marked as safe

Enable: Run ActiveX controls and plug-ins



If you allow the ActiveX running, but still could not see living video. Please change another port number to try. Don't use port 8000.

		Save Refresh
HTTP Port	88	
Media Port	88	
HTTPS Port	443	

NOTE: Make sure that your firewall or anti-virus software does not block the camera or ActiveX. If you could not see video, please shut down firewall or anti-virus software to try again.

5.1.8 Can't access IP camera in internet

There are some reasons:

1、ActiveX controller is not installed correctly

2. The port which camera used is blocked by Firewall or Anti-virus software. Please change another port number and try again.

3、Port forwarding is not successful

Check these settings and make sure they are correct.

5.1.9 UPnP always failed

UPnP only contains port forwarding in our recent software. Sometimes, it may be failed to do port forwarding automatically because of firewall or anti-virus software. It also has much relation with router's security settings. So we recommend you do port forwarding manually. You can view your camera in internet successfully after you do port forwarding manually in your router.

5.1.10 Camera can not connect wireless

If your camera could not connect wireless after you set wireless settings and plug out the cable. Please check whether your settings are correct or not.

Normally, camera can't connect wireless mainly because of wrong settings.

Make sure broadcast your SSID; use the same encryption for router and camera.

5.1.11 Can't see other cameras listed in multi-device when using

remote access

If you want to view all the cameras via the WAN, verify that each camera added in the multi-device settings can be accessed by using the DDNS name and port number. Use the DDNS domain name not the camera's LAN IP. (For more details see: How to add cameras in WAN)

5.2 Default Parameters

Default network Parameters

IP address: obtain dynamically

Subnet mask: obtain dynamically Gateway: obtain dynamically DDNS: Embedded FOSCAM domain name

Username and password

Default admin username: admin with a blank password

5.3 Specification

ITEMS		FI9851P
	Sensor	High Definition Color CMOS Sensor
Image Sensor	Display Resolution	1280 x 720 (1.0M Pixels)
	Min. Illumination	0 Lux (With IR Illuminator)
	Lens Type	Glass Lens
Lens	focal length	f:2.8mm, 3.6mm/4mm/6mm/8mm Opention
	Aperture	F1.2
	Diagonal angle of view	75°
	Horizontal view angle	70°
	Image Compression	H.264
	Image Frame Rate	30fps(60Hz), 25fps(50Hz), downward adjustable
	Resolution	720P(1280 x 720), VGA(640 x 480), QVGA(320 x 240)
	Stream	dual stream
Video		The hue, brightness, contrast, saturation, sharpness are
	Image adjustment	adjustable
	Flip image	flip and mirror
	Infrared mode	Automatic or manual
	Night visibility	With 13pcs IR-LEDs, Night Vision Range up to 10m
	Ethernet	One 10/100Mbps RJ45 port
	Wireless Standard	IEEE802.11b/g/n
		IEEE802.11b: 11Mbps(Max.);
	Data Rate	IEEE802.11g: 54Mbps(Max.);
Network		IEEE802.11n: 150Mbps(Max.).
	Wireless Security	P2P, WEP, WPA, WPA2
		IP, TCP, UDP, HTTP, HTTPS, SMTP, FTP, DHCP, DDNS,
	Network Protocol	
	Operating System	Microsoft Windows 2000/XP, Vista, 7,8;
Cure te m		
System		Marilla Firefey:
Requirements	Browser	Mozilia Firelox,
		Apple Safari
	Motion Detection	Alarm via E-Mail unload alarm spanshot to ETD
Other Features	Privacy Block	
	I IIVACY DIOCK	loer privacy area manually

	User Accounts	Three levels user role
	Firewall	Supports IP Filtering
	Reset	Reset button is available
Bowor	Power Supply	DC 12V/1.0A
FOwer	Power Consumption	4.2 Watts (Max.)
Physical	Dimension(LxWxH)	93(L)x 93W)x 82(H)
	Net Weight	290g
	Operating Temperature	-20° ~ 60°C (-4°F ~ 140°F)
Environment	Operating Humidity	10% ~ 80% non-condensing
Environment	Storage Temperature	-20°C ~ 60° (-4°F ~ 140°F)
	Storage Humidity	0% ~ 90% non-condensing
Certification	CE, FCC, RoHS	
Warranty	Limited 2-year warranty	

Attention: Power adapter should be used between -20°C-40°C, and 20%-90% relative humidity.

5.4 CE & FCC

Electromagnetic Compatibility (EMC) FCC Statement



This device compiles with FCC Rules Part 15. Operation is subject to the following two conditions.

- This device may not cause harmful interference
- This device must accept any interference received, including interference that may cause undesired operation.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the installation manual, may cause harmful interference to radio communications. Operation of this equipment in a residential area is like to cause harmful interference, in which case the user will be required to correct the interference at his own expense.

FCC Caution

Any changes or modification not expressly approved by the party responsible for compliance could void the user's authority to operate this equipment.

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator& your body.

This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

CE Mark Warning

CE

This is a Class B product. In a domestic environment, this product may cause radio interference, in which case the user may be required to take adequate measures.

5.5 Warranty

ShenZhen FOSCAM Intelligent Technology Limited.("FOSCAM") values your business and always attempts to provide you the very best of service.

No limited hardware warranty is provided by FOSCAM unless your FOSCAM product ("product") was purchased from an authorized distributor or authorized reseller. Distributors may sell products to resellers who then sell products to end users. No warranty service is provided unless the product is returned to an authorized return center in the region where the product was first shipped by FOSCAM or to the point-of-purchase, which may have regional specific warranty implications.

If you purchase your FOSCAM product from online store, please contact the point-of-purchase and ask for return/replacement/repair service.

Hardware Warranty Information

FOSCAM provide 2-year limited warranty for naked product and 6-month limited warranty for accessories.

Limited Hardware Warranty

FOSCAM products are warranted to be free from manufacturing defects in materials and workmanship starting from the shipping date of FOSCAM.

This limited hardware warranty does not cover:

- Software, including the software added to the products through our factory-integration system, software that included in the CD,etc.
- Usage that is not in accordance with product instructions.
- Failure to follow the product instructions.
- Abuse firmware upgrade without the authorized technician's guidance.
- Normal wear and tear.

Return Procedures

- Please read FOSCAM warranty policy & policy of your reseller first before sending items back to point-of-purchase.
- Customer must first contact point-of-purchase to obtain a Return Merchandise Authorization (RMA) number before returning the product. If the product you received is suspected to be defective and the product warranty has not expired, The RMA number will allow your reseller to track your return much easier and help them expedite processing your request.
- After receiving your RMA case number, pack the item(s) very well with the original box and all the original accessories included such as power adapters, brackets, cables, manuals, and driver CD disks.
- Write your RMA number and the return reason (the problem of the product) on the warranty card along with the complete package to send them back.

Replacement Services

- If customers ask for replacement service, please contact point-of-purchase and follow their policy.
- Our technicians will inspect all items returned for replacement requests. If the retuned product is found in working order, we will return the same item received. However customers shall be responsible for all shipping & handling charges incurred for getting the units back to customers.
- If returned products are found defective, we will replace the product and assume the shipping cost for sending back the replacement unit to customers.
- If for any reason, we are unable to provide a replacement of the original returned item(s). You will have a choice for a "Substitute" item at the same equal value.
- We do not provide exchange and replacement due to normal hardware upgrade according the market after 14 days after the product is delivered.
- Our technicians will test the product before send out the replacement, any other demand for more than two times replacement for the same product during replacement limit will be rejected.
- Replaced products are warranted from the balance of the former warranty period.

Warranty Forfeiture

- Warranty is void if purchase from unauthorized distributor or reseller.
- Warranty is void if trade-mark, serial tags, product stickers have been removed, altered or tampered with.
- Warranty is void for mishandling, improper use, or defacing the product.
- Abuse firmware upgrade without the authorized technician's guidance.
- Warranty is void for physical damage, altered, either internally or externally, improper or inadequate packaging when returned for RMA purposes.
- Warranty is void if damage has resulted from accident, dismantle, abuse, or service or modification by someone other than the appointed vendor, souse, fission or the spare part has been over the period of warranty.
- Warranty is void if product is damaged due to improper working environment or operation. (For example, improper temperature, humidity, unusual physical or electrical stress or interference, failure or fluctuation of electrical power, static electricity, using wrong power adapter, etc.)
- Warranty is void if damaged by the use of parts not manufactured or sold by FOSCAM.
- Damage caused by improper installation of third-party products.
- Warranty is void if damaged for irresistible cause, such as earthquake, fire, lightning, flood, etc.
- Product beyond limited warranty.

Shipping Fee

- If products are defective or damaged under normal use or operation in the replacement limit, distributors
 or resellers are responsible for the shipping cost the product back to customers, customers should
 assume the shipping cost send the product to the point-of-purchase.
- During replacement limit, if customers ask for replacement due to the product does not fit for customer's personal expectation, customers should responsible for both shipping fee.
- Customers shall be responsible for both shipping fee if their product beyond the replacement limit but still in warranty limit.

Repair Service Out Of Warranty

- FOSCAM provide extra repair service for product that out of warranty, it is chargeable. The total fee contains device cost and service fee. Device cost (including accessories) is the standard uniform price provide by FOSCAM.
- Different region may have different service fee, please contact the point-of-purchase to confirm that before you ask for this service.
- Our technicians will quote the total price after detect the product, If customers refused to repair after the quotation, customers need pay for the test fee, \$3.5/hour. If agree with the quotation, test will be free.
- Repaired product out of warranty will obtains 3-month warranty from the date of the product back to customers.

Limitation of Liability

- FOSCAM is not responsible for other extra warranty or commitment promised by resellers, if your reseller promised some extra commitment or warranty; please ask for written documents to protect your rights and interests.
- FOSCAM does not offer refunds under any circumstances. Please contact the point-of-purchase and follow their refund/return policy.
- FOSCAM shall not be liable under any circumstances for any consequential, incidental, special or exemplary damages arising out of or in any connection with this agreement or the products, including but not limited to lost profits, or any claim based on indemnity or contribution, or the failure of any limited or exclusive remedy to achieve its essential purpose or otherwise. Purchaser's exclusive remedy, as against FOSCAM, shall be the repair or replacement of defective parts. If FOSCAM lists a product on its website specification in error or that is no longer available for any reason, FOSCAM reserves the right to explain it without incurring any liability.

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6 Obtaining Technical Support

While we hope your experience with the IPCAM network camera is enjoyable and easy to use, you may experience some issues or have questions that this User's Guide has not answered.

If you have problem with FOSCAM IP camera, please first contact FOSCAM reseller for solving the problems. If our reseller cannot provide service, please contact our service department: **tech@foscam.com**.

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