

Quick Installation Guide

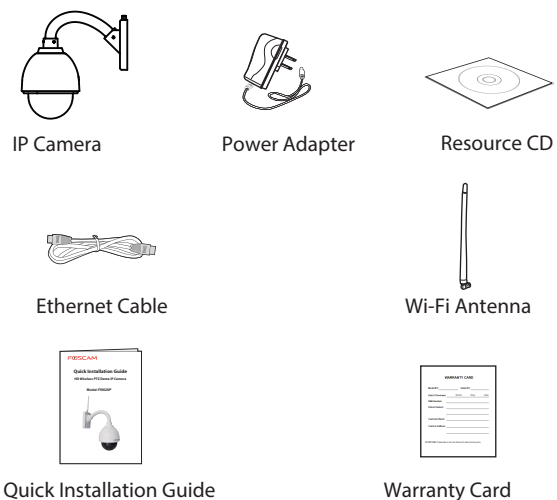
HD Wireless PTZ Dome IP Camera with P2P

Model:FI9828P



V4.6
EQ982809

Package Contents



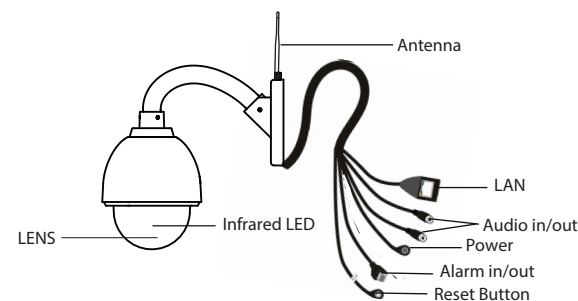
Security Warning

- Foscam cameras and NVRs require good security practices to safeguard your privacy. You should regularly change your camera or NVR password which is 8-10 numbers, letters, symbols combination.
- You should update your camera or NVR regularly. Make sure your camera or NVR has the latest firmware installed for your specific model and better experience.

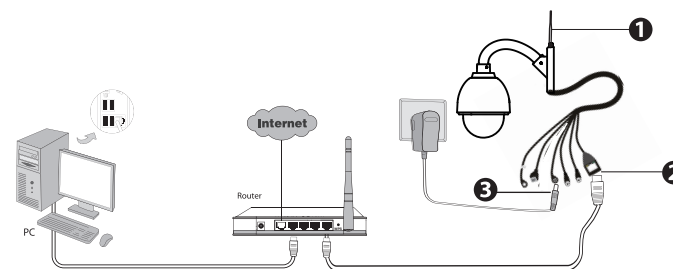
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1 Hardware Introduction

Physical Description



Hardware Connection



1. Mount the antenna and make it stand vertically.
2. Connect the camera to the LAN network (Router or Switch) via network cable.
3. Connect the power adapter to the camera.

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2 Software Installation

1. Insert the CD into the CD drive of your computer.
2. Go to the folder "Equipment Search Tool" and find the folder "For Windows OS" or "For Mac OS". Copy and paste the Equipment Search Tool file to your computer, or drag it onto your desktop.



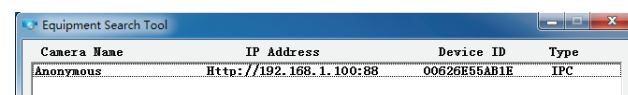
Notes:

- If your computer (Windows OS) supports autorun function, you can find the corresponding file in the opened control panel.
- If your computer doesn't have CD drive, you can download the Equipment Search Tool from our website for free.

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3 Access the IP Camera

1. Enable the DHCP feature of your router (Enabled by default normally), then open the Equipment Search Tool program. It should display the camera's IP address in your LAN (Local Area Network).



2. Double click the camera listed here, and your default browser will open up to the camera's login page. When log in for the first time, you will need to download and install the add-on. We will use Internet Explorer as an example. For Google Chrome, Apple Safari, or Mozilla Firefox, please refer to the User Manual.

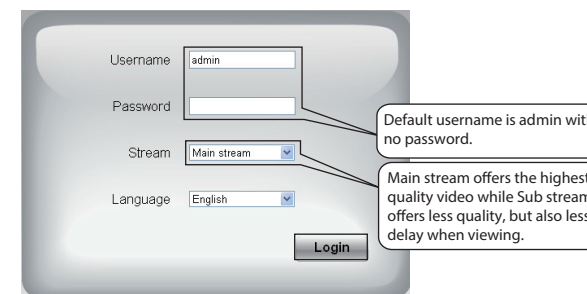
Note:

Doesn't support 64-bit browser.



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3. After installing the add-on, refresh the browser and click **Login**.

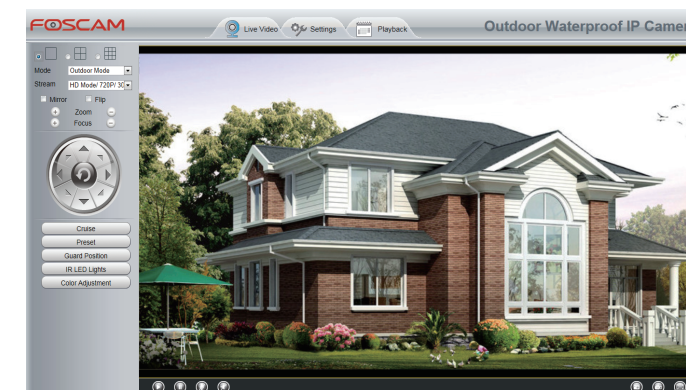


4. When you log in for the first time, it will request that you modify the default username and/or password. Input the **New username**, **New password**, and **Confirm the password**, click **Modify** to complete the modification. You will now use the new username and password to login to the camera in the future.



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5. After log in, you will see live video on the interface.



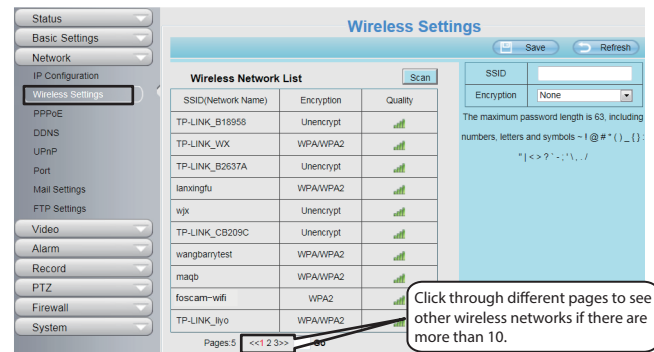
Notes:

- After log in for the first time, it will go to "Setup Wizard" automatically. Please set the basic parameters, such as the camera name, camera time, wireless settings and more.
- If you forget your username or password, you can press and hold the reset button on the cable of the camera using a pin for 5 seconds. This resets the camera to factory defaults.
- If the IPC automatic focusing failed (image blur), you need to click the Focus to manually adjusting focus.

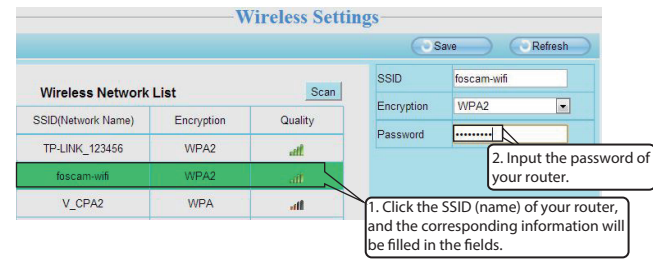
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4 Wireless Connection

1. Choose “Settings” on the top of the camera page, then go to “Network - Wireless Settings” section on the left side of the screen. From here, click **Scan**.



2. Click the SSID (name of your router) in the list, and the corresponding SSID and encryption will be filled into the relevant fields automatically on the right side of the page. All you need to do is input the password for your wireless network.

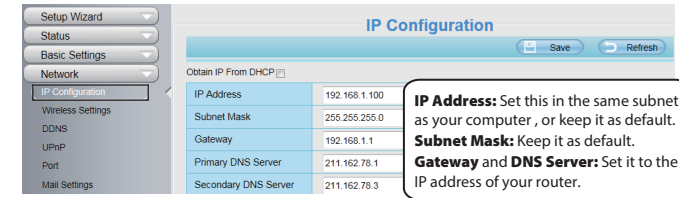


3. Click the **Save** button and disconnect the network cable. Keep the camera powered on until it shows up in the Equipment Search Tool. If the camera does not show up, try unplugging the power cable from the camera and plugging it back in. It should connect to the wireless network automatically.

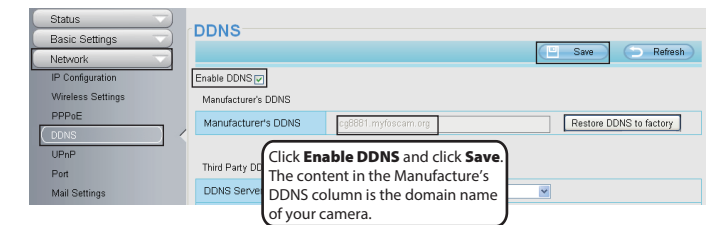
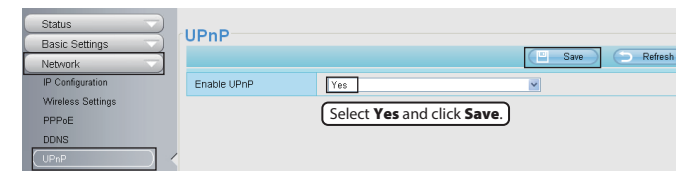
5 Remote Access

If you want to access your camera via web browser outside of your network, you need to configure some settings.

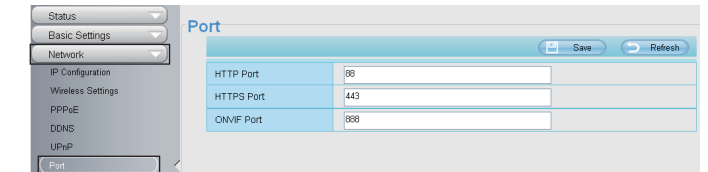
1. Choose “Settings” on the top of the camera web page, then go to the “Network > IP Configuration” section on the left side of the screen. From here, uncheck the **Obtain IP DHCP**.



2. Enable UPnP and DDNS in the camera’s settings page. We recommend you to use the DDNS by factory default.



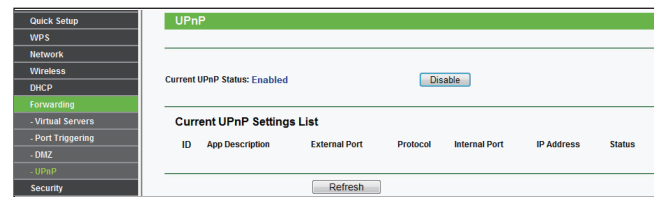
3. You can see the port of your camera here. If you want to set Remote Access for several cameras on the same network, you will need to change the HTTPS port for each camera.



4. If UPnP has been enabled in the router, you do not need to perform the following steps. If UPnP is disabled, you need to select one of the following methods to configure port forwarding on your router. For these steps, we will be using the TP-LINK brand wireless router as an example.

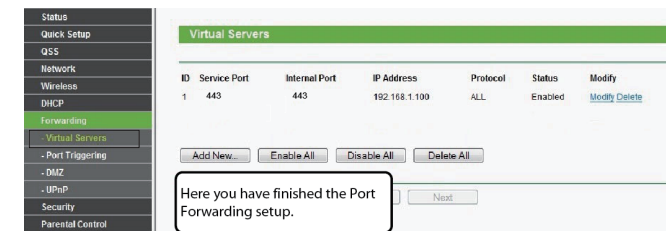
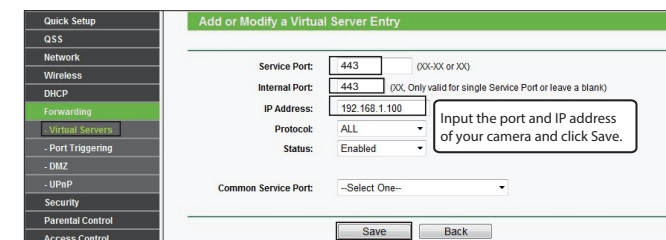
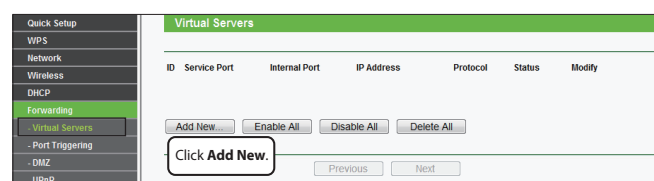
- If there is a UPnP function in your router.

Choose “Forwarding > UPnP”, make sure that the **Current UPnP Status is Enabled**.



- If there is no UPnP function in your router.

You need to manually add port(TCP port) forwarding, refer to the following steps. You need go to the “Forwarding > Virtual Servers” panel for setup.



5. Now you can access your IP camera by `https://domain name: HTTPS port via the Internet`.

For example, you can type the following in a web browser: `https://cg8881.myfoscam.org:443`

6 Access the IP Camera by Smart Phone

You can add the Foscam IP Camera using a Smartphone like an iPhone or Android device. Ensure your smartphone is connected to the internet.

Download the Foscam App

If you have a QR Code scanner app on your phone, use it to scan the code below:



Please Note:

If you do not have a QR code app on your phone, you can simply go to the App Store or Google Play Store and search for the term "Foscam". Find the app that appears with the same icon as shown above, and then download it to your device.

Add the IP Camera

Run the App, and then register for a Foscam account. Once logged in, you can tap the "+" button on the App and follow the setup wizard to add your camera.

7 Technical Support

If you have problems with your Foscam IP Camera, please contact the Foscam reseller you purchased from, or you can e-mail the Foscam headquarter technical support team: tech@foscam.com

Your valuable comments and suggestions on improving Foscam products are welcomed!